



“ The breadth of services we offer enables us to work with companies of all sizes. Our passion is to understand their requirements and ensure that they receive the right level of quality support from our team. ”

Julie Beal, CEO & Company Owner

about Zigzag

Our role at Zigzag is to navigate the complex route to fulfil your quality targets. Our experienced global team provides a full range of Quality Assurance services. With a completely flexible approach, we provide you with the right resource, wherever and whenever you need it.

Achieving quality is never a straight path from start to finish - that's why we chose the name Zigzag. We take the left and right turns for you to ensure that you reach your quality goals.

global reach

Whether you require a single audit, a global team of auditors or any of our services, we have the people, the expertise and the experience to provide the support you need. We have a team that is based around the world and we have audited in over 70 countries across all major continents.

global services – delivered locally

With offices in the UK, USA and Singapore, all of our services, whether required locally or globally, can be conveniently accessed.

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services

We provide a complete range of QA services with particular strengths in Pharmacovigilance and Good Clinical Practice. We recognise that each of our clients has individual needs. With our tailor-made services, we have a broad range of expertise to meet your requirements. So much so, it would be difficult to list everything we do. So here is a brief snapshot of our main services within GCP, GVP, GMP, GLP and CSV:

- Auditing, including development and management of audit programs
- Corrective action and preventative action (CAPA) management
- Consulting on risk management and audit programs
- Inspection readiness and post-inspection support
- Establishing PV systems for drug development and marketed products
- Gap analysis
- Development or review of quality management systems
- Standard operating procedure writing and review
- Design, developing and delivering training
- In-house QA support

Why not talk to us about what we can do for you. You will find that we will always be honest about our experience, expertise and capability.

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why choose Zigzag?

reliable

You can rely on us to take a pragmatic approach and safely deliver your project.

global

Our large global team can be easily accessed via any of our offices in the UK, USA and Singapore. We will provide you with experienced resource whenever you need it, even if its last minute.

flexible

We will integrate seamlessly into your existing team to provide the tailored support you need. Whatever your requirements, whether you are looking for *ad hoc* support or a long term commitment, we can help.

open communication

We firmly believe that good communication is fundamental to any project. We always ensure that we have a clear understanding of your requirements before we start work and we commit to keeping you updated at all times during the project.

We frequently receive feedback from our clients on how delighted they are with the level of responsiveness they receive from us.

dedicated

Our dedicated focus on quality is demonstrated by our ability to deliver consistency across projects and audit programmes – no matter how large they are.

experienced

Our highly experienced, global team will provide you with the expertise you need. We work with organisations of all sizes, from start-up businesses to global pharmaceutical companies.

We have developed a broad range of services to help deliver continuous solutions for our clients, time and again. With experience in all areas of QA, our team can adapt to work on projects of any size, ensuring consistency of services at all stages, whilst remaining cost-effective. However you choose to use our resource, our team is flexible and ready to support you.

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Contact us to discuss how we can add value to your business.

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